

Certified Travel Risk Management Professional (CTRMP) Practice Test



CTRMP Practice Test

The CTRMP practice test includes a series of mock questions designed to help candidates become familiar with the types of questions that may appear on the actual exam.

This practice exam allows you to experience the exam format and better understand the question structure, preparing you for success on the current CTRMP certification exam(s).

Domain One: Introduction to Travel Risk Management

1. Travel risk management is considered to be what kind of framework?

- a) Reactive
- b) Proactive
- c) Directive
- d) Adaptive

2. A global company called ABC Inc. is being investigated by the law after one of its employees was hurt on a business trip. When compared to comparable companies in the same sector and size, investigations show that the firm did not have enough safety procedures in place. Which duty of care component applies in this situation?

- a) Duty of Loyalty
- b) Standard of Care
- c) Duty of Diligence
- d) Duty of Foresight

3. Civil unrest is a common security issue that travellers and organizations face in business travel. There are various issues that can lead to civil unrest at a destination. Which of the following is NOT a potential reason for the eruption of civil unrest?

- a) Political instability
- b) Global events like pandemic
- c) Strong economy
- d) Religious tension

4. Travellers going to a destination that is distinct from their race, ethnicity, faith sexual orientation may face what kind of issues?

- a) Hate crime
- b) Harassment by authorities
- c) Petty theft
- d) Terrorist attacks

5. Veronica is a business executive on a foreign business trip to attend a conference. She stays in a company-approved hotel and uses a VPN to surf the internet to prepare herself. At the event, Veronica takes advantage of the occasion and engages in conversations with industry professionals to network. To her utter shock, she later finds out that her company's confidential project details have been leaked. Veronica has potentially become the victim of what crime?

- a) Intellectual property theft
- b) Identity theft
- c) Corporate fraud
- d) Cybersecurity breach

Domain Two: Travel Risk Management Planning

6. Risk assessment is a critical part of travel risk management. When should travel risk assessment be conducted?

- a) While travelling to better understand various risks
- b) After the trip
- c) Before the trip
- d) On a bi-monthly or weekly basis

7. ABC Inc. is a renowned oil company with operations in 40 countries worldwide with around 200 business travellers. They have recently developed a travel risk management program to ensure the safety and security of their travellers. What method or complexity level of risk assessment would you recommend ABC Inc. to adopt for high-risk destinations?

- a) Individual risk assessment
- b) Automated risk assessment
- c) Bi-yearly risk assessments
- d) Daily risk assessment

8. In travel risk management, executives who travel to the destination of work at regular intervals (usually 1 or 2 weeks) without family or close ones are referred to as:

- a) Long-term travellers
- b) Occasional travellers
- c) International travellers
- d) Remote workers

9. Alex is a travel manager of ABC Corp. and is in charge of traveller tracking. He strongly enforces the “No trip outside the managed travel program” policy due to the issues that it causes. Sarah, a key employee of ABC Corp sends out a policy exception request to book an urgent flight outside the managed travel program. To grant or reject the policy exception request, what should Alex consider?

- a) Sarah’s priorities and personal preferences
- b) The frequency of policy exception requests
- c) Alignment with the organization's priorities, and relevant risk criteria
- d) Strict rejection so that it doesn’t become a norm

10. Melissa is a business traveller attending a conference in a place notorious for high crime rates. While heading back to his hotel late at night, she is preoccupied with her phone, completely unaware of her surroundings. At which level of Cooper's Colours Code is Melissa likely to be?

- a) White
- b) Yellow
- c) Red
- d) Orange

Domain Three: Travel Risk Treatment

11. In travel risk management, risk reduction activities start from:

- a) While staying at the destination
- b) Pre-travel
- c) Post-travel
- d) Before the trip has been confirmed

12. Robert is a travel vlogger famous for his adventurous activities in different destinations. With the advice from a fellow vlogger, he plans to acquire travel insurance for his trips. While acquiring travel insurance, what coverage Robert must make sure to have on his insurance?

- a) Vehicle rental coverage
- b) Coverage for extreme sports
- c) Cancellation, interruptions, lost luggage, and delay fees
- d) Coverage for accommodation

13. XYZ Inc. is a global organization with more than 200 travellers worldwide. While reviewing their Travel Risk Management (TRM) program, they identify a gap in the competence of its TRM members. What actions should the organization take to address this gap?

- a) Ignore the gap as it may resolve itself over time
- b) Provide training and monitoring to the members
- c) Replace all TRM members immediately
- d) Assume that competence gaps are not significant for the TRM program

14. ABC Corp is set to select accommodation for their executives assigned for a foreign business trip in a high-risk destination. What level of due diligence should be done before the business trip?

- a) A set of questionnaires
- b) Checklist
- c) On-site assessment
- d) Automated pre-trip authorization

15. XYZ Corporation is a global organization with employees worldwide. The increased cybersecurity risks that employees may encounter when travelling are a worry for XYZ Corporation. While travelling for business, an employee of XYZ Corporation connects to the public Wi-Fi network at a local cafe to check emails and access company documents. What cybersecurity risks is the employee exposed to in this scenario?

- A) Phishing attacks
- B) Malware injection
- C) Man-in-the-middle attacks
- D) Denial-of-Service (DoS) attacks

Domain Four: Safeguarding Executives in High-risk Environments

16. The area where XYZ Corporation works is well-known for having a high prevalence of kidnapping. They are thinking of getting Kidnap and Ransom (K&R) insurance to lessen any dangers. What should be their main worry about the general public's awareness of this insurance?

- a) Publicity may attract more travellers to the region
- b) Kidnappers may specifically target the organisation's travellers
- c) It will enhance the organisation's reputation for safety
- d) The government may provide additional security

17. Dwight is on a business trip to a foreign country. While having an important meeting at the destination, he receives a call that informs him that his wife and children have been kidnapped. The callers threaten him to send a specific amount of money as ransom to them via wire transfer immediately, otherwise they will kill his entire family. Dwight panics and doesn't know what to do. What kind of kidnapping is this?

- a) Virtual
- b) Ransom
- c) Express
- d) Revenge

18. ABC Corp is a global organisation with travellers worldwide. It has travellers in high-risk destinations. Recently the company has faced a few scares regarding kidnapping and ransom incidents. To deal with the issue, ABC Corp has implemented various measures and is contemplating getting Kidnap and Ransom (K&R) insurance. The K&R insurance should be able to cover everything EXCEPT:

- a) Negotiator fees
- b) Public relations professionals
- c) Medical costs not covered by standard insurance
- d) Trip disruption, delays and cancellation fees

19. ABC Corp is planning to hire an Executive Protection Specialist (EPS) to protect its top executives when they travel for business. What should be the characteristics of an EPS?

- a) Reactive
- b) Proactive
- c) Risk-taker
- d) Passive

20. ABC Corp is planning to develop an Executive Protection (EP) program to enhance the safety and security of its executives travelling for business. What should be the main purpose of an EP program?

- a) To have executives within a web of protection
- b) To provide absolute freedom for executives
- c) To enable executives to conduct business without worry
- d) To eliminate all business risks for executives

Domain Five: Crisis Response and Communication

21. Which of the following scenarios is NOT an example of a crisis from a travel risk management perspective?

- a) Travellers failing to close a multi-billion-dollar business deal
- b) Medical or security emergencies that need immediate evacuation of the traveller
- c) Travellers getting friendly with unknown locals
- d) Loss of intellectual property or trade secrets while on the mission

22. To deal with a crisis effectively in business travel, ABC Corp has created an internal crisis management team (CMT) that includes relevant stakeholders from throughout the organization. Which

department within the organization is typically responsible for sending relevant alerts and push notifications to the travellers during their trips?

- a) Travel department
- b) Legal department
- c) HR department
- d) Security department

23. To effectively deal with crises, XYZ Inc. has developed a crisis response plan which outlines various key activities during a crisis. Within the "Execute" phase, what specific response actions should be initiated during a crisis?

- a) Allocate appropriate roles and responsibilities to relevant personnel
- b) Deploy the appropriate response team to deal with the crisis
- c) Have procedures in place to report a potential crisis
- d) Review the results and identify areas to be improved and actions required

24. ABC Corp is a global organization with ongoing projects in various countries around the world. Due to a tsunami hitting a particular destination, the organization's primary project sites for a new project suffer major destruction. According to the ABC Corp's Crisis Classification Matrix, in which tier the incident should be categorized, with Tier 1 representing the lowest severity and priority, and Tier 4 being the highest?

- a) Tier 4
- b) Tier 1
- c) Tier 2
- d) Tier 3

25. To disseminate current and accurate risk disclosures to its travellers during business trips, XYZ Inc. is implementing the "intelligence cycle" to turn raw intelligence into actionable intelligence. Which of the following is NOT a phase of the "intelligence cycle"?

- a) Planning
- b) Gathering information
- c) Distribution
- d) Eradication

Domain Six: Building Travel Risk Management Framework

26. ABC Corp has recently established a travel risk management (TRM) program and wants to check the program's effectiveness by conducting benchmarking exercises. ABC Corp can conduct benchmarking through various ways EXCEPT:

- a) Internal training programs
- b) Seminars
- c) Webinars
- d) Formal arranged benchmarking exercises

27. Michael is a risk manager of ABC Corp. Before sending executives on business trips, Michael is in charge of conducting a thorough risk assessment of the proposed travel. Michael ensures that the data regarding risk assessment is properly documented in line with organisation's record-keeping policies. When recording details of the risk assessment, Michael should include all of the following EXCEPT:

- a) Obscurely described risk
- b) The data used, and the assumption derived based on the data
- c) All the parties involved in risk management
- d) Conclusion and suggestions for risk assessment procedure

28. ABC Corp is a global multinational corporation with a robust Travel Risk Management (TRM) framework that covers both employees and contractors. However, They acknowledge that due to varying demands and situations, some TRM regulations might need to be adjusted or changed for contractors. What aspect of contractors' involvement in the organisation is most likely to influence this adaptation?

- a) Contractors' familiarity with the organisation's culture
- b) Contractors' availability for training sessions
- c) Contractors' adherence to organisation's best practices
- d) Contractors' job titles and roles within the organisation

29. Alpha Consulting is considering the value of developing a Travel Risk Management (TRM) program. What is the primary purpose of demonstrating Return on Investment (ROI) in the context of Travel Risk Management (TRM)?

- a) To showcase the organisation's financial success
- b) To emphasize the benefits of a robust risk management process
- c) To highlight the adverse outcomes without a robust TRM program
- d) To minimize the importance of reputational damage

30. ABC Corporation is considering implementing a Travel Risk Management (TRM) program but needs to justify its investment by identifying cost savings. They decide to leverage existing Enterprise Risk Management (ERM) practices. What approach should ABC Corporation consider to find potential cost savings by combining ERM with TRM?

- A) Reviewing employee training programs
- B) Conducting location/site threat assessments
- C) Increasing advertising budgets
- D) Outsourcing payroll functions

Answers

- 1. b
- 2. b
- 3. c
- 4. a
- 5. a
- 6. c
- 7. a
- 8. c
- 9. c
- 10. a
- 11. b
- 12. b
- 13. b
- 14. c
- 15. c
- 16. b
- 17. a
- 18. d
- 19. b

20. c

21. c

22. d

23. a

24. a

25. d

26. a

27. a

28. c

29. c

30. b